1

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 90-701-E - ORDER NO. 91-52

JANUARY 15, 1991

IN RE: Petition from South Carolina Electric) ORDER & Gas for Waiver of Regulation No.) GRANTING 103-352(b)) APPROVAL OF) WAIVER

This matter comes before the Public Service Commission of South Carolina (the Commission) by way of a Petition filed on October 16, 1990 by South Carolina Electric & Gas (SCE&G).

Pursuant to Commission Regulation 103-301.3, which allows the Commission to waive a regulation when compliance produces unusual difficulty, SCE&G requests that R. 103-352(b) be waived so that it can notify its customers by mail three (3) business days prior to disconnecting their service for non-payment. R. 103-352 (b) only allowed the required two (2) business day maximum notice to be accomplished by telephone or personal contact. SCE&G has found this to be an ineffective, time-consuming, and costly practice. However, the proposed practice will not change the way SCE&G currently notifies its Deferred Payment Plan customers. These customers will continue to be notified by mail pursuant to R. 103-352(c).

The Commission grants this request by SCE&G for waiver of R. 103-352(b) on a one-year pilot program trial basis as being in the public interest. SCE&G must notify the Commission when it begins

DOCKET NO. 90-701-E - ORDER NO. 91-52 JANUARY 15, 1991 PAGE 2

this trial program and must file quarterly reports and a final report with the Commission on the status of the program.

BY ORDER OF THE COMMISSION:

VICE Chairman

ATTEST:

Executive Director

(SEAL)